

## **Specific privacy statement Biesbosch Centre Dordrecht**

At the Biesbosch Centre Dordrecht, run by the municipal council of Dordrecht, you can go for a round trip or excursion, book a boat, canoe or SUP board, or for a walking or cycling tour.

When you book a tour or excursion and/or reserving a boat, canoe or SUP board, we process personal data. You can read below how we handle your personal data.

### **Basis for processing**

We process personal data for the following purposes:

- When making reservations or booking your activities
- When cancelling your activities
- To contact you during activities in case of emergency
- To contact you about your query on the contact form

### **Personal data that we process**

Biesbosch Centre Dordrecht processes your personal data as follows

- Email address
- Name
- Phone number

### **Retention period**

We do not retain personal data collected for longer than strictly necessary or according to the legal deadline. We retain it only to carry out the purposes for which they are needed. This means that financial data is kept for a maximum of 7 years and other data is kept for a maximum of 5 years.

### **Sharing with third parties**

We use a booking system software package called Enviso. A processor agreement has been signed with the supplier providing the software.

Forwarding, profiling and automated decision-making

We do not use personal data outside the European Economic Area (EEA). We do not use profiles and we do not use automatic decisions.

### **General privacy statement**

This is a specific privacy statement for the Biesbosch Centre Dordrecht. This privacy statement only addresses the processing of your personal data by the Biesbosch Centre Dordrecht.

Your rights under the General Data Protection Regulation (GDPR) and the contact details of the department you can contact in case you want to exercise your rights are listed in the general privacy statement of Dordrecht Municipality.

For the general privacy statement of Dordrecht Municipality, please consult the following document: Privacy statement - Dordrecht.